

**RESIDENTIAL SERVICE - Fixed Wireless Packages – REQUIRES Visual/Near-Visual Line-of-Sight to Broadcast Tower**

Plan Name	Up-To Speed / Average	Monthly Data	Customer Support Hours	Repair Turn-around goal	Monthly Cost	One Time Fee	One Time Fee Plus First Month due up-front
WAVE-50M	50 Mbps down 25 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$74.95	FREE	\$74.95
WAVE-100M	100 Mbps down 50 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$99.95	FREE	\$99.95
WAVE-400M*	400 Mbps down 100 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$129.95	FREE	\$129.95

**BUSINESS SERVICE - Fixed Wireless Packages – REQUIRES Visual/Near-Visual Line-of-Sight to Broadcast Tower**

**PLEASE CALL 419-562-6405 for BUSINESS PRICING**

**One Time Fee plus first month due up front.** Includes professional mounting of antenna on outside of house, 80 foot of wire from antenna, and hookup to router or desktop computer, (ROUTER/MODEM PROVIDED BY WAVELINC). Additional charges based on complexity of install will be determined prior to installation. **All new RESIDENTIAL customers require paperless billing with credit card auto charge on 18<sup>th</sup> of each month, and Terms of Use agreement signing.**

\* 400mbps package only available on select towers.

\*\*Residential Non owner-occupied and rental installations require 1full year service payment up front.

\*\*\* Additional buildings on same property that customer wants hooked up will be treated/charged as a separate monthly account.