

RESIDENTIAL SERVICE - 5G Fixed Wireless Packages – REQUIRES Visual/Near-Visual Line-of-Sight to Broadcast Tower

Plan Name	Up-To Speed / Average	Monthly Data	Customer Support Hours	Repair Turn-around goal	Monthly Cost	One Time Fee****	One Time Fee Plus First Month due up-front for NEW CUSTOMERS**
5G-25M	25 Mbps down 3 Mbps up	400 GB	M-F 9am-5pm	<= 72 hours	\$74.95	\$300.00	\$374.95
5G-50M	50 Mbps down 5 Mbps up	400 GB	M-F 9am-5pm	<= 72 hours	\$99.95	\$350.00	\$449.95
5G-100M*	100 Mbps down 10 Mbps up	400 GB	M-F 9am-5pm	<= 72 hours	\$149.95	\$600.00	\$749.95
5G-25M-UNL	25 Mbps down 3 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$109.95	\$300.00	\$374.95
5G-50M-UNL	50 Mbps down 5 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$134.95	\$350.00	\$449.95
5G-100M-UNL*	100 Mbps down 10 Mbps up	UNLIMITED	M-F 9am-5pm	<= 72 hours	\$184.95	\$600.00	\$749.95

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Business 25M	25 Mbps down 3 Mbps up	UNLIMITED	24/7	<= 24 hours	\$150.00	quoted	quoted
Business 50M	50 Mbps down 5 Mbps up	UNLIMITED	24/7	<= 24 hours	\$200.00	quoted	quoted
Business 100M	100 Mbps down 10 Mbps up	UNLIMITED	24/7	<= 24 hours	\$300.00	quoted	quoted

One Time Fee plus first month due up front. Includes professional mounting of antenna on outside of house, 80 foot of wire from antenna, and hookup to router or desktop computer, (ROUTER/MODEM PROVIDED BY WAVELINC). Additional charges based on complexity of install will be determined prior to installation. **All new RESIDENTIAL customers require paperless billing with credit card auto-pay, and Terms of Use agreement signing.**

* 100mbps package only available on select towers.

**Residential Non owner-occupied and rental installations require 1full year service payment up front.

*** Additional buildings on same property that customer wants hooked up will be treated/charged as a separate monthly account.

**** One time up-front fee assumes new customer receiving discount. Returning previous customers not eligible for discounted one-time fee and may be subject to higher fee.