## Wavelinc Communications LLC Bucyrus, OH

## RESIDENTIAL SERVICE - 5G Fixed Wireless Packages - REQUIRES Visual/Near-Visual Line-of-Sight to Broadcast Tower

| Plan Name    | Up-To Speed /<br>Average    | Monthly<br>Data | Customer<br>Support<br>Hours | Repair Turn-<br>around goal | Monthly<br>Cost | One Time<br>Fee**** | One Time Fee Plus First<br>Month due up-front for<br>NEW CUSTOMERS** |
|--------------|-----------------------------|-----------------|------------------------------|-----------------------------|-----------------|---------------------|--|
| 5G-25M       | 25 Mbps down<br>3 Mbps up   | 500 GB          | M-F<br>9am-5pm               | <= 72 hours                 | \$74.95         | \$300.00            | \$374.95   |
| 5G-50M       | 50 Mbps down<br>5 Mbps up   | 500 GB          | M-F<br>9am-5pm               | <= 72 hours                 | \$99.95         | \$350.00            | \$449.95   |
| 5G-100M*     | 100 Mbps down<br>10 Mbps up | 500 GB          | M-F<br>9am-5pm               | <= 72 hours                 | \$149.95        | \$600.00            | \$749.95   |
| 5G-25M-UNL   | 25 Mbps down<br>3 Mbps up   | UNLIMITED       | M-F<br>9am-5pm               | <= 72 hours                 | \$109.95        | \$300.00            | \$409.95   |
| 5G-50M-UNL   | 50 Mbps down<br>5 Mbps up   | UNLIMITED       | M-F<br>9am-5pm               | <= 72 hours                 | \$134.95        | \$350.00            | \$484.95   |
| 5G-100M-UNL* | 100 Mbps down<br>10 Mbps up | UNLIMITED       | M-F<br>9am-5pm               | <= 72 hours                 | \$184.95        | \$600.00            | \$784.95   |

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| Plan Name     | Up-To Speed / | Monthly   | Customer | Repair Turn- | Monthly  | One Time | One Time Fee Plus First |
|---------------|---------------|-----------|----------|--------------|----------|----------|-------------------------|
|               | Average       | Data      | Support  | around goal  | Cost     | Fee****  | Month due up-front for  |
|               |               |           | Hours    |              |          |          | <b>NEW CUSTOMERS**</b>  |
| Business 25M  | 25 Mbps down  | UNLIMITED | 24/7     | <= 24 hours  | \$150.00 | quoted   | quoted                  |
|               | 3 Mbps up     |           |          |              |          |          |                         |
| Business 50M  | 50 Mbps down  | UNLIMITED | 24/7     | <= 24 hours  | \$200.00 | quoted   | quoted                  |
|               | 5 Mbps up     |           |          |              |          |          |                         |
| Business 100M | 100 Mbps down | UNLIMITED | 24/7     | <= 24 hours  | \$300.00 | quoted   | quoted                  |
|               | 10 Mbps up    |           |          |              |          |          |                         |

One Time Fee plus first month due up front. Includes professional mounting of antenna on outside of house, 80 foot of wire from antenna, and hookup to router or desktop computer, (ROUTER/MODEM PROVIDED BY WAVELINC). Additional charges based on complexity of install will be determined prior to installation. All new RESIDENTIAL customers require paperless billing with credit card auto charge on 18<sup>th</sup> of each month, and Terms of Use agreement signing.

<sup>\* 100</sup>mbps package only available on select towers.

<sup>\*\*</sup>Residential Non owner-occupied and rental installations require 1full year service payment up front.

<sup>\*\*\*</sup> Additional buildings on same property that customer wants hooked up will be treated/charged as a separate monthly account.

<sup>\*\*\*\*</sup> One time up-front fee assumes new customer receiving discount. Returning previous customers not eligible for discounted one-time fee and may be subject to higher fee.